

Critical Thinking for Better Judgment and Decision-Making

With Becki Saltzman

Use these terms and definitions below to understand concepts taught in the course.

Transcript Search: note that you can search for terms directly within the course. To search video text, switch to the Transcript tab, then press Cmd/Ctrl + F on your keyboard to run a search within the active transcript.

Term	Definition
assumption	Something that an individual accepts and believes as truth without proof
confirmation bias	The tendency of an individual to interpret new evidence that confirms their preexisting beliefs and reject evidence that does not
counterfactual thinking	A process that systematically uncovers alternatives to outcomes from past events
creative thinking	A process for looking at challenges and opportunities from fresh perspectives to conceive of or produce innovative ideas and solutions
critical thinking	A process for questioning, analyzing, interpreting, evaluating, and making a judgment about information that is presented and determining what to do with it
false consensus bias	The tendency of an individual to see their own attitudes, beliefs, and behaviors as being typical of how others feel as well
loss aversion	Sometimes referred to as an expression of fear; a person perceiving a real or potential loss as psychologically or emotionally more detrimental than a gain
strategic thinking	A process for generating and applying insights and opportunities to overcome barriers, solve problems, and accomplish goals